

弊社ソフトで使用している HASP キーにつきまして、

Windows7 32bit 版の OS について、今年 2 月以降の Microsoft 社の Windows Update が行われた際に HASP キーのドライバーソフト (Sentinel LDK Runtime Environment) と競合が発生し、OS の再起動の問題が発生するとの報告があります。

http://support.safenet-inc.jp/srm/announce/KB/KB0017499_JP_K2.pdf

弊社ソフトを Windows7 32bit 版の OS で運用され、かつ、ネットワークに接続して Windows Update を行っている場合は、上記の症状が発生する恐れがあります。

この条件でお使いのお客様におかれましては、HASP キーのドライバーソフトを 7.8 以降のバージョンでお使いいただきますよう、お願いいたします。(2018.10.22 現在の最新は 7.81)

最新のドライバーの入手方法は、次ページからをご参照ください。

2018/10/22 タスク株式会社



Windows Update may cause a PC reboot or BSoD if an old Runtime package is running

KB0017499

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Article Details

394 Views • 2018-05-09 • ★★☆☆☆

Issue

After Windows Update applied, Windows PC may face rebooting or BSoD if Sentinel LDK Runtime Environment 7.6x or older is running on the machine.

Cause

Microsoft released some monthly cumulative updates starting from February 2018 and some KB Updates have introduced changes in Kernel code, which may conflict with Sentinel Runtime Environment, especially on Windows x86 (32bit) machines.

Windows KB Updates being relevant to this issue:

KB4088875, KB4088881, KB4093113, KB4088878

Resolution

Upgrading the Runtime Environment to version 7.80 (the last version available) would solve the issue.

Check "Sentinel LDK EMS Latest Downloads [matrix](#)" page for latest release available.



Sentinel LDK EMS Latest Downloads Matrix

KB0016033

Article Details

515 Views • 2017-11-03 • ★★★★★

Download Links	Published	Notes
Sentinel LDK 7.8 patch for Android ARM64	July 2018	Sentinel LDK 7.8 Patch adding Android ARM64 support (API and Envelope) <i>MDS = 88E9A725DA2FBF4DF996C6AFB147AA95 Android-ARM64-LDK-7.8-Patch.zip</i>
Sentinel-LDK_SDK_Windows.zip	May 2018	Sentinel LDK 7.8 release for Windows <i>MDS = 21e9bedb76a84da7c7b1e6d263342172 Sentinel-LDK_SDK_Windows.zip</i>
Sentinel-LDK_SDK_Mac.zip	May 2018	Sentinel LDK 7.8 release for Mac OSX <i>MDS = f892fe3bab93131ce651c327dd0cb8af Sentinel-LDK_SDK_Mac.zip</i>
Sentinel-LDK_SDK_Linux.zip	May 2018	Sentinel LDK 7.8 release for Linux <i>MDS = 2bd00eaa10a408e5164a860121873ee3 Sentinel-LDK_SDK_Linux.zip</i>
Sentinel-LDK_SDK.zip	May 2018	Sentinel LDK 7.8 release for Windows/Linux/Mac <i>MDS = 4d15b72bd2bcc1abf56d1588304b1f87 Sentinel-LDK_SDK.zip</i>
Release Notes Sentinel LDK 7.8	May 2018	Sentinel LDK 7.8 Release Notes
Sentinel LDK 7.6 Vendor Language Pack - Japanese	Oct 2017	Language Packs 7.6 are Intended for LDK Vendor components
Sentinel LDK 7.6 Vendor Language Pack - Chinese	Oct 2017	Language Packs 7.6 are Intended for LDK Vendor components
Sentinel LDK 7.6 Vendor Language Pack - German	Oct 2017	Language Packs 7.6 are Intended for LDK Vendor components
Runtime Packages		Latest Runtime Packages for Windows, Mac and Linux

Runtime Package 7.81 for Windows/Linux/Mac is available. Click on "Runtime Packages" link to get the latest Runtime, refer to the Readme file included for details.

Sentinel LDK 7.8 Patch adding support for Android ARM64 - Refer to the Readme file included in the package

- Sentinel LDK 7.8 release for Windows/Linux/Mac is available
- Admin Control Center Language Packs v7.80 are available. Click on "Runtime Packages" link to get them.

COMING RELEASE/PACKAGES:

Sentinel LDK 7.8 Vendor Language Packs

Sentinel LDK 7.9 Release - Estimated Timeline is End of Q4 2018

https://supportportal.gemalto.com/csm/?id=search&t=kb&p=50303b92db852e00d298728dae96199d&q=kbcart_runtime_packages

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Sentinel® LDK and Sentinel HASP® Run-time Environment Installer Script for Linux Intel Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_Linux_Run-time_Installer_script.tar.gz) = bb634036e253ff255bce2c299f862d Click here to download file (browser pop-ups must be allowed): DOW00025...

Sentinel HASP/LDK C Runtime Installer API 7.81
KB0016781 · Updated: 2018-07-25 08:59:06
Sentinel® LDK and Sentinel HASP® Run-time Environment Installer API and Sample for Windows Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_C_Run-time_Install_API.zip) = ecab9173c2776a45d09e297ec70623e Click here to download file (browser pop-ups must be allowed): DOW00025...

Sentinel HASP/LDK Ubuntu, DEB Runtime Installer 7.81
KB0016776 · Updated: 2018-07-25 08:56:35
Sentinel® LDK and Sentinel HASP® Run-time Environment DEB installer for Linux Intel Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_Ubuntu_DEB_Run-time_Installer.tar.gz) = 70a95d6cc7122b04bd646f5dbcca28e7 Click here to download file (browser pop-ups must be allowed): DOW00025...

Sentinel HASP/LDK - MSI Runtime Installer Samples 7.81
KB0016778 · Updated: 2018-07-25 08:58:12
Sentinel® LDK and Sentinel HASP® Run-time Environment MSI Installer Samples for Windows Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_MSI_Run-time_Install_API.zip) = 0864e11718659bf423101055a0ee6a Click here to download file (browser pop-ups must be allowed): DOW00025...

Sentinel HASP/LDK RedHat and SuSE RPM Runtime Installer 7.81
KB0016779 · Updated: 2018-07-25 08:57:10
Sentinel® LDK and Sentinel HASP® Run-time Environment RPM Installer for Linux Intel Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_RedHat_and_SuSE_RPM_Run-time_Installer.tar.gz) = 3ccf02c56424969b92008b29c8a9ca53 Click here to download file (browser pop-ups must be allowed): DOW00025...

Sentinel HASP/LDK Windows Command Line Run-time Installer 7.81
KB0016782 · Updated: 2018-07-25 08:59:54
Sentinel® LDK and Sentinel HASP® Run-time Environment Command-line installer for Windows Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_Run-time_cmd_line.zip) = 9bb2adc4ecc84c1fae72079204aac8f2 Click here to download file (browser pop-ups must be allowed): DOW00025...

Sentinel HASP/LDK Windows GUI Run-time Installer 7.81
KB0016784 · Updated: 2018-07-25 09:00:28
Sentinel® LDK and Sentinel HASP® Run-time Environment installer GUI for Windows Refer to the Readme file included in the package for details. MD5 (Sentinel_LDK_Run-time_setup.zip) = c17eaf5637e2e3c7946517350ac2059e Click here to download file (browser pop-ups must be allowed): DOW0002510

Sentinel LDK 7.80 Admin Control Center (ACC) Language Pack - Spanish
KB0016079 · Updated: 2018-04-19 10:40:08
MD5 48BC2E0E4968FFDC7F63891E2AA09664 *ACC_Language_Pack_ES.zip Click here to download file (browser pop-ups must be allowed): DOW0001988 After you manually download one or more language pack (ALP) files from the Gemalto download site, use the procedure that follows to import them Admin Con...

https://supportportal.gemalto.com/csm/?id=kb_article&sys_id=a459d328dba207c8fe0aff3dbf9619ce

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Sentinel HASP/LDK Windows GUI Run-time Installer 7.81

KB0016784

Article Details

2017-11-17 · ★★★★★

Sentinel® LDK and Sentinel HASP® Run-time Environment Installer GUI for Windows
Refer to the Readme file included in the package for details.

MD5 (Sentinel_LDK_Run-time_setup.zip) = c17eaf5637e2e3c7946517350ac2059e

Click here to download file (browser pop-ups must be allowed): **DOW0002510**

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Certifications

CE Compliance



The HASP product line complies with the CE EMC Directive and related standards*. HASP products are marked with the CE logo and a HASP CE conformity card is included in every shipment or upon demand.

*EMC directive 89/336/EEC and related standards EN 55022, EN 50082-1.

FCC Compliance

FCC authorities have determined that HASP is not a Class B Computing Device Peripheral and therefore does not require FCC regulation.

UL Certification

The HASP product line successfully completed UL 94 Tests for Flammability of Plastic Materials for Parts in Devices and Appliances. HASP products comply with UL 1950 Safety of Information Technology Equipment regulations.

ISO 9001:2000 Certification



The HASP product line is designed and manufactured by SafeNet Data Security (Israel) Ltd, an ISO 9001:2008 certified company. SafeNet's quality assurance system is approved by the International Organization for Standardization (ISO), ensuring that SafeNet products and customer service standards consistently meet specifications in order to provide outstanding customer satisfaction.

Certificate of Compliance

Upon request, SafeNet will supply a Certificate of Compliance to any software developer who wishes to demonstrate that the HASP product line conforms to the specifications stated. Software developers can distribute this certificate to the end user along with their programs.

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